

Canon U.S.A. is proud to receive the Keypoint Intelligence-Buyers Lab Pacesetter Award for **OUTSTANDING SERVICEABILITY!**

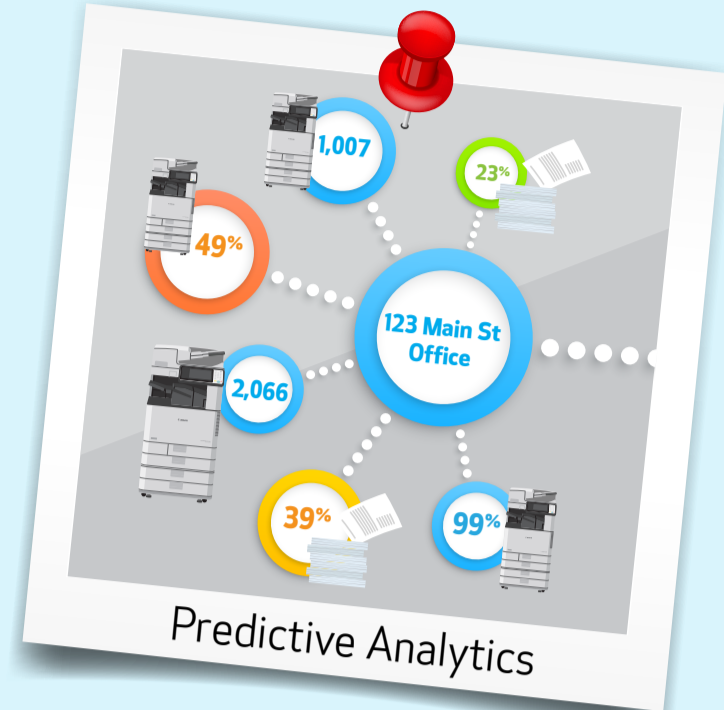
BLI is the world's leading independent provider of analytical information and services to the digital imaging and document management industry.



This award is given to the manufacturer that has the best designed tools, programs, and training to enhance the serviceability of its devices.

The key areas of evaluation included company vision, in-field support, training and mobile-enabled service tools, environmental considerations, and device design.

COMPANY VISION



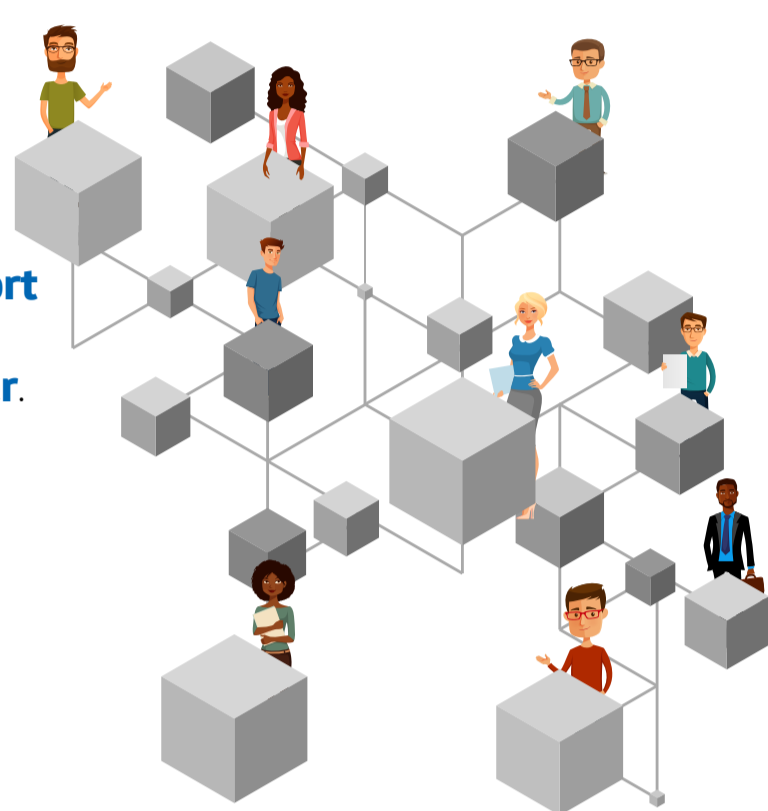
Incorporation of **smart technologies** like **remote diagnostics** and **predictive analytics**.



IN-FIELD SUPPORT

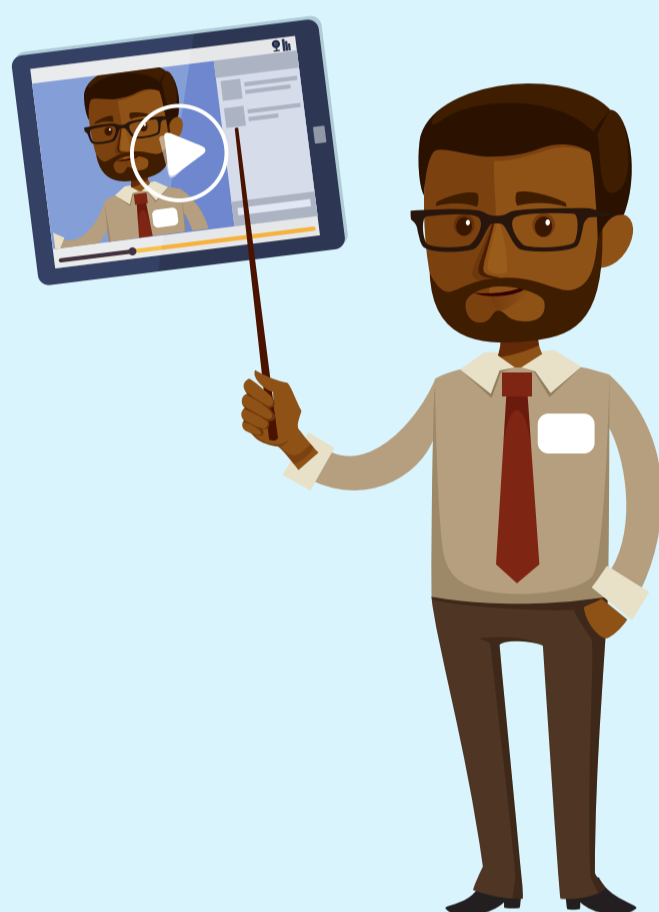


Outstanding in-field support driven by the award-winning **Customer Solutions Center**.

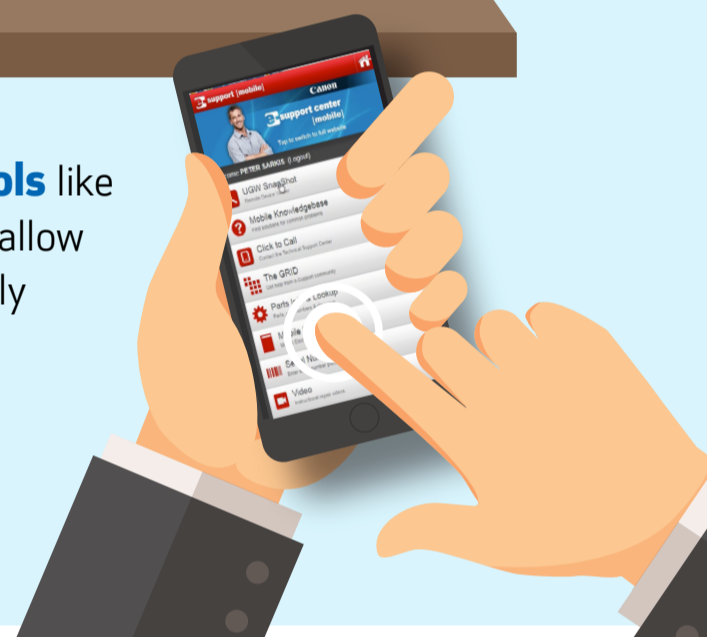


TRAINING AND MOBILE-ENABLED SERVICE TOOLS

Best-in-class diverse **training options** offer flexible modes of education.



Mobile-enabled service tools like **SnapShot** and **e-Support** allow technicians to find virtually **any information** with **a few quick taps**.



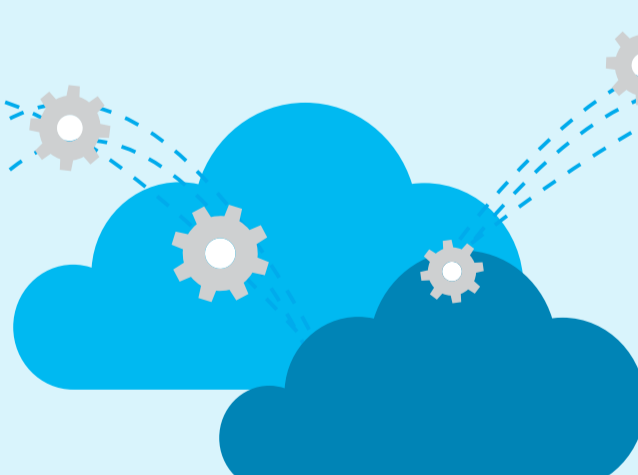
ENVIRONMENTAL CONSIDERATIONS

Through **recycling** and **end-of-life programs**, **Canon strives** to help **protect the environment** for generations ahead.



DEVICE DESIGN

Innovative device design to help **maximize device uptime** and **provide consistent, reliable performance**.



AND CANON IS CONSTANTLY DEVELOPING NEW SOLUTIONS FOR THE FUTURE!

